

**Delta Dental of Minnesota** 

# DELTA DENTAL PPO PLUS PREMIER<sup>TM</sup>-COMPREHENSIVE ENHANCED

# with Orthodontic Coverage

**Dental Benefit Plan Summary** 

Basin Electric Power Cooperative

Denta 50 Plan

Client Number 013483

# **ADMINISTRATION**

The following information is provided as required by the Employee Retirement Income Security Act (ERISA) of 1974.

# PLAN SPONSOR, FIDUCIARY AND ADMINISTRATOR:

General Counsel Basin Electric Power Cooperative 1717 East Interstate Ave Bismarck, ND 58503 Telephone: 701-557-5682

#### **AGENT FOR SERVICE OF LEGAL PROCESS:**

Basin Electric Power Cooperative 1717 East Interstate Ave Bismarck, ND 58503 Telephone: 701-557-5682

**PARTICIPATING EMPLOYERS:** Basin Electric Power Cooperative, Dakota Gasification Company, Montana Limestone Company

**FUNDING:** Your contribution towards the cost of the coverage under the Plan will be determined by the Employer each year and communicated to you prior to the effective date of any changes in the cost of the coverage.

**EMPLOYER IDENTIFICATION NUMBER OF PLAN SPONSOR: 45-0277395** 

**PLAN NAME:** Basin Electric Power Cooperative Denta 50 Plan (the dental component of the Basin Electric Power Cooperative Health and Welfare Plan)

EMPLOYER PLAN NUMBER: A component plan of PN580

TYPE OF PLAN: Dental

PLAN YEAR: January 1 – December 31

**DELTA DENTAL CLIENT NUMBER: 013483** 

# **PLAN BENEFITS ADMINISTERED BY:**

Delta Dental of Minnesota P.O. Box 9124 Farmington Hills, MI 48333-9124 (651) 406-5901 or (800) 448-3815 www.DeltaDentalMN.org

# **DENTAL BENEFIT PLAN SUMMARY**

This is a Summary of your Client Dental Program (**PROGRAM**) prepared for Covered Persons with:

Basin Electric Power Cooperative (CLIENT)

This Program has been established and is maintained and administered in accordance with the provisions of the Client Dental Plan Contract Administrative Services Only (hereinafter "Client Dental Plan Contract" or "Contract") Number 013483 between Client and DDMN ASO, LLC ("Delta Dental") (PLAN).

This booklet is subject to the provisions of the Client Dental Plan Contract. If there is an inconsistency between this booklet and the Client Dental Plan Contract, the Client Dental Plan Contract controls.

# **DELTA DENTAL OF MINNESOTA**

P.O. Box 9124
Farmington Hills, MI 48333-9124
(651) 406-5901 or (800) 448-3815
www.DeltaDentalMN.org

The Plan Sponsor is required by law to maintain the privacy of your Protected Health Information, to provide you with notice of its legal duties and privacy practices with respect to your Protected Health Information and to notify you following a breach of unsecured Protected Health Information. Delta Dental is obligated to protect the privacy of the Protected Health Information it holds about you because it provides administrative services for your dental benefits. Because Delta Dental is not the Plan Administrator for your dental benefits nor is it acting as an insurer of your dental benefits, your Plan Administrator's Notice of Privacy Practices shall control.

# DELTA DENTAL OF MINNESOTA NOTICE OF INFORMATION PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

Delta Dental of Minnesota is required by law to maintain the privacy of your Protected Health Information, to provide you with this notice of its legal duties and privacy practices with respect to your Protected Health Information and to notify you following a breach of unsecured Protected Health Information. This notice is being issued to comply with the requirements of the Privacy Rules under the Health Insurance Portability and Accountability Act ("HIPAA Privacy Rules"). Individually identifiable information about your past, present or future health condition, the provision of health care to you, or payment for such health care is considered "Protected Health Information" ("PHI"). Health care includes dental care.

# Our Permitted Uses and Disclosures of Your Protected Health Information

We use and disclose PHI about you without your authorization for treatment, payment, and health careoperations.

**Treatment**: We may disclose PHI to your dentist(s) for treatment purposes. For example, your dentist may wish to provide a dental service to you but first seek information from us as to whether the service has been previously provided.

**Payment**: We use and disclose your PHI in order to fulfill our duty to provide your coverage, determine your benefits, and make payment for services provided to you. For example, we use and disclose your PHI in order to process your claims.

**Health Care Operations**: We use and disclose your PHI as a part of certain operations, such as quality improvement. For example, we may use and disclose your PHI to evaluate the quality of dental services that were performed or to check for fraud and abuse.

We may not however, use or disclose any PHI that is considered genetic information under Federal Law for underwriting purposes.

We may be asked by the sponsor of your dental benefits to provide your PHI to the sponsor. We will do so if permitted by law.

Unless you object, we may disclose your PHI to a family member, other relative, person authorized by law, or any other person you identify as involved in your care or the payment related to your care. Only PHI relevant to that person's involvement in your care or the payment related to your care will be disclosed. You can restrict this disclosure at any time, subject to certain limitations. If you are incapacitated or in the event of an emergency, we will exercise professional judgment to determine whether a disclosure of this type is in your best interest.

We may also use or disclose your PHI without your authorization for several other reasons. Subject to certain requirements, we may use or disclose your PHI without your authorization for public health purposes, auditing purposes, research studies, and emergencies. We may disclose PHI in response to a court or administrative order, subpoena, discovery request or other lawful process if certain conditions are met and the required assurances are received. We provide PHI when otherwise required by law, such as for law enforcement purposes. We may disclose your PHI to public health or other appropriate authorities to lessen a serious or imminent threat to the health or safety of you or the public. In other situations, not described here, we will ask for your written authorization before using or disclosing your PHI. If you choose to sign an authorization to allow disclosure of your PHI, you can later revoke that authorization to stop any future uses and disclosures (other than for treatment, payment and health care operations).

We reserve the right to change this notice at any time and for any reason. We reserve the right to make the revised or

changed notice effective for PHI we currently maintain as well as any information received in the future. A copy of our most current notice will be posted at www.DeltaDentalMN.org.

# **Individual Rights**

In most cases, you have the right to view or get a copy of your PHI which is held in a particular record set by us. You may request copies for a nominal per-page charge. You also have the right to receive a list of instances where we have disclosed your PHI without your written authorization for reasons other than treatment, payment or health care operations. If you believe that information in your record is incorrect or if important information is missing, you have the right to request that we correct the existing information or addthe missing information.

You may request in writing that we not use or disclose your PHI for treatment, payment and health care operations except when specifically authorized by you, when required by law, or in emergency circumstances. We will consider your request but are not legally required to accept it. You also have the right to receive confidential communications of PHI by alternative means or at alternative locations, if you clearly state that disclosure of all or part of your PHI could endanger you. You also have the right to receive notice following an unauthorized access, use or disclosure of your PHI if that unauthorized access, use or disclosure is considered a "breach" as defined by the HIPAA Privacy Rules.

# **Complaints**

If you are concerned that we have violated your privacy rights, or you disagree with a decision we have made about access to your records, you may contact the address listed below. You may also send a written complaint to the U.S. Department of Health and Human Services. The person listed below can provide you with the appropriate address upon request.

#### **Our Legal Duty**

We are required by law to protect the privacy of your information, provide this notice about our information practices, and follow the information practices that are described in this notice.

If you wish to inspect your records, receive a listing of disclosures, or correct or add to the information in your record, request a paper copy of this Notice or if you have any questions, complaints or concerns, please contact:

Customer Service P.O. Box 9124 Farmington Hills, MI 48333-9124 (651) 406-5901 or (800) 448-3815

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# **SUMMARY OF DENTAL BENEFITS**

After you have satisfied the deductible, if any, your dental program pays the following percentages of the treatment cost, up to a maximum fee per procedure. The maximum fee allowed by Delta Dental is different for Delta Dental PPO<sup>TM</sup> dentists, Delta Dental Premier<sup>®</sup> dentists and nonparticipating dentists. If you see a nonparticipating dentist, your out-of-pocket expenses may increase.

Service Category <u>Description</u>	Delta Dental PPO <sup>TM</sup> <u>Dentists</u>	<u>Delta Dental Premier</u> ® <u>Dentists</u>	<u>Nonparticipating</u> <u>Dentists</u>
Diagnostic and Preventive Services	100%	100%	100%
Basic Services*	70%	70%	70%
Endodontics	70%	70%	70%
Periodontics	70%	70%	70%
Oral Surgery	70%	70%	70%
Major Restorative Services	50%	50%	50%
Prosthetics*	50%	50%	50%
Orthodontics	50%	50%	50%

<sup>\*</sup>Procedures under the same category of services may be covered at a different percentage. See Description of Covered Services section for details.

#### **Benefit Maximums**

The Program pays up to a maximum of \$1,500.00 for each Covered Person per Coverage Year subject to the coverage percentages identified above. Benefit Maximums may not be carried over to future coverage years.

Orthodontics is subject to a separate lifetime maximum of \$1.000.00 per Covered Person. Because orthodontic treatment normally occurs over a long period of time, benefit payments are made over the course of treatment. The Covered Person must remain eligible under the Plan in order to receive continued benefit payments.

#### Deductible

There is a \$25.00 deductible per Covered Person each Coverage Year not to exceed two (2) times that amount (\$50.00) per Family Unit.

The deductible does not apply to Diagnostic and Preventive or Orthodontic services.

# **Coverage Year**

A Coverage Year is a 12-month period in which deductibles and benefit maximums apply. Your Coverage Year is January 1 to December 31.

#### **DESCRIPTION OF COVERED PROCEDURES**

# **Pretreatment Estimate**

(Estimate of Benefits)

IT IS A GOOD IDEA TO GET A PRETREATMENT ESTIMATE FOR YOUR DENTAL CARE THAT INVOLVES MAJOR RESTORATIVE, PERIODONTICS, PROSTHETICS OR ORTHODONTIC CARE. THE PRETREATMENT IS RECOMMENDED, BUT NOT REQUIRED FOR YOU TO RECEIVE BENEFITS FOR COVERED DENTAL CARE. THE PRETREATMENT ESTIMATE IS A VALUABLE TOOL FOR BOTH THE DENTIST AND YOU. SUBMISSION OF A PRETREATMENT ESTIMATE ALLOWS THE DENTIST AND YOU TO KNOW WHAT BENEFITS YOU HAVE AND IF THE TREATMENT IS COVERED. THE PRETREATMENT ESTIMATE OUTLINES WHAT YOU HAVE TO PAY TO THE DENTIST, SUCH AS CO-PAYMENTS AND DEDUCTIBLES. IT ALLOWS THE DENTIST AND YOU TO MAKE ANY NECESSARY FINANCIAL ARRANGEMENTS BEFORE YOUR TREATMENT BEGINS. THIS PROCESS DOES NOT PRIOR AUTHORIZE THE TREATMENT NOR DETERMINE ITS DENTAL OR MEDICAL NECESSITY. THE ESTIMATED PAYMENT IS BASED ON YOUR CURRENT ELIGIBILITY AND CONTRACT BENEFITS IN EFFECT AT THE TIME OF THE ESTIMATE. THIS IS AN ESTIMATE ONLY. FINAL PAYMENT WILL BE BASED ON THE CLAIM THAT IS SUBMITTED ONCE THE TREATMENT IS COMPLETED. SUBMISSION OF OTHER CLAIMS, A CHANGE IN ELIGIBILITY, A CHANGE IN YOUR COVERAGE OR OTHER COVERAGE YOU HAVE MAY ALTER THE PAYMENT AMOUNT.

After the exam, your dentist will tell you the dental treatment that should be given. If the dental treatment involves major restorative, periodontics, prosthetics or orthodontic care, the dentist should submit a claim form to the Plan for the proposed treatment. The Plan will review and determine if the treatment is covered and estimate the amount of payment.

A Pretreatment Estimate of Benefits statement will be sent to you and your dentist. You will be responsible to pay for any deductibles and coinsurance amounts. You will also be responsible to pay for any dental treatment that is not considered a covered service under the Plan.

# **Benefits**

The Program covers the following dental procedures when they are performed by a licensed dentist and when necessary and customary as determined by the standards of generally accepted dental practice. The benefits under this Program shall be provided whether the dental procedures are performed by a duly licensed physician or a duly licensed dentist, if otherwise covered under this Program, provided that such dental procedures can be lawfully performed within the scope of a duly licensed dentist.

As a condition precedent to the approval of claim payments, the Plan shall be entitled to request and receive, to such extent as may be lawful, from any attending or examining dentist, or from hospitals in which a dentist's care is provided, such information and records relating to a Covered Person as may be required to pay claims. Also, the Plan may require that a Covered Person be examined by a dental consultant retained by the Plan in or near the Covered Person's place of residence. The Plan shall hold such information and records confidential.

TO AVOID ANY MISUNDERSTANDING OF BENEFIT PAYMENT AMOUNTS, ASK YOUR DENTIST ABOUT HIS OR HER NETWORK PARTICIPATION STATUS WITHIN YOUR DELTA DENTAL PREMIER® AND DELTA DENTAL PPO™ NETWORKS PRIOR TO RECEIVING DENTAL CARE.

Delta Dental of Minnesota performs dental necessity reviews to determine whether a service submitted for payment or benefit under this Plan is a dental procedure that is dentally necessary to treat a specific condition or restore dentition for an individual. It is Delta Dental of Minnesota's policy that a licensed dentist reviews claims where a dental necessity determination is made, and denies the oral health service where dental necessity has not been demonstrated. Denials based solely on coverage specifications, limitations, and exclusions under the enrollee's contract are not considered utilization review and not evaluated for dental

necessity. Delta Dental evaluates dental procedures submitted to determine if the procedure is a covered benefit under your dental plan. Your dental Plan includes a preset schedule of dental services that are eligible for benefit by the Plan. Your dentist may recommend or prescribe other dental care services that are not covered, are cosmetic in nature, or exceed the benefit frequencies of this plan. While these services may be necessary for your dental condition, they may not be covered by us. There may be an alternative dental care service available to you that is covered under your plan. These alternative services are called optional treatments. If an allowance for an optional treatment is available, you may apply this allowance to the initial dental care service prescribed by your dentist. You are responsible for any costs that exceed the allowance, in addition to any coinsurance or deductible you may have. Services that are not covered by the Plan or exceed the frequency of Plan benefits do not imply that the service is or is not dentally necessary to treat your specific dental condition. You are responsible for dental services that are not covered or benefited by the Plan. The decision as to what dental care treatment is best for you is solely between you and your dentist.

ONLY those services listed are covered. Deductibles and maximums are listed under the Summary of Dental Benefits. Services covered are subject to the limitations within the Benefits, Exclusions and Limitations sections described below. For estimates of covered services, please see the "Pretreatment Estimate" section of this booklet.

# **PREVENTIVE CARE**

# (Diagnostic & Preventive Services)

Oral Evaluations - Any type of evaluation (checkup or exam) is covered 2 times per calendar year.

Emergency Treatment - Emergency (palliative) treatment for the temporary relief of pain or infection.

#### Radiographs (X-rays)

- **Bitewings** Covered at 2 series of films per calendar year.
- Full Mouth (Complete Series) or Panoramic Covered 1 time per 36-month period.
- **Periapical(s)** 4 single X-rays are covered per 12-month period.
- Occlusal Covered at 2 series per 24-month period.

#### **Dental Cleaning**

• **Prophylaxis or Periodontal Maintenance** - Any combination of these procedures is covered 2 times per calendar year.

Prophylaxis is a procedure to remove plaque, tartar (calculus), and stain from teeth.

<u>Periodontal Maintenance</u> is a procedure that includes removal of bacteria from the gum pocket areas, scaling and polishing of the teeth, periodontal evaluation and gum pocket measurements for patients who have completed periodontal treatment.

**Fluoride Treatment** (Topical application of fluoride) - Covered 1 time per calendar year for dependent children through the age of 17.

**Oral Hygiene Instructions** - Instructions which include tooth-brushing techniques, flossing and use of oral hygiene aids are covered 1 time per lifetime.

**Space Maintainers** - Covered 1 time per lifetime on eligible dependent children through the age of 18 for extracted primary posterior (back) teeth.

LIMITATION: Repair or replacement of lost/broken appliances is not a covered benefit.

# **BASIC SERVICES**

Amalgam (silver) Restorations - Treatment to restore decayed or fractured permanent or primary teeth.

#### **Composite (white) Resin Restorations**

- > Anterior (front) Teeth Treatment to restore decayed or fractured permanent or primary anterior teeth.
- > Posterior (back) Teeth Treatment to restore decayed or fractured permanent or primary posterior teeth.

<u>LIMITATION</u>: Coverage for amalgam or composite restorations will be limited to only 2 service per tooth surface per 12-month period.

#### Other Basic Services

- Restorative cast post and core build-up, including pins and posts See benefit coverage description under Complex or Major Restorative Services.
- **Pre-fabricated or Stainless-Steel Crown** Covered 1 time per 24-month period for eligible dependent children through the age of 18. Covered on anterior primary teeth only.

Sealants or Preventive Resin Restorations - Any combination of these procedures is covered 2 times per lifetime for permanent first and second molars and bicuspids of eligible dependent children through the age of 18. (This service is covered at 100% when service is performed by a Delta Dental PPO<sup>TM</sup> dentist, a Delta Dental Premier® dentist or a Non-Participating dentist.) The Deductible does not apply to this service.

# **Adjunctive General Services**

• Intravenous Conscious Sedation and IV Sedation - Covered when performed in conjunction with complex surgical service.

<u>LIMITATION</u>: Intravenous conscious sedation and IV sedation will not be covered when performed with non-surgical dental care.

- 1. Deep sedation/general anesthesia, analgesia, analgesic agents, anxiolysis nitrous oxide, therapeutic drug injections, medicines, or drugs for non-surgical or surgical dental care.
- 2. Case presentation and office visits.
- 3. Athletic mouthguard, enamel microabrasion, and odontoplasty.
- 4. Services or supplies that have the primary purpose of improving the appearance of the teeth. This includes, but is not limited to whitening agents or tooth bonding.
- 5. Placement or removal of sedative filling, base or liner used under a restoration.
- 6. Pulp vitality tests.

- 7. Diagnostic casts.
- 8. Adjunctive diagnostic tests.
- 9. Restorations placed for preventive or cosmetic purposes.
- 10. Crowns and indirectly fabricated restorations (inlays and onlays) are not covered unless the tooth is damaged by decay or fracture with loss of tooth structure to the point it cannot be restored with an amalgam or resin restoration.

#### **BASIC ENDODONTIC SERVICES (NERVE OR PULP TREATMENT)**

#### **Endodontic Therapy on Primary Teeth**

- Pulpal Therapy
- > Therapeutic Pulpotomy

# **Endodontic Therapy on Permanent Teeth**

- Root Canal Therapy
- Apicoectomy
- > Root Amputation on posterior (back) teeth

# **Complex or other Endodontic Services**

- > Apexification Covered for dependent children through age 16.
- Retrograde filling
- > Hemisection, includes root removal

#### **Root canal retreatment**

# **EXCLUSIONS - Coverage is NOT provided for:**

- 1. Retreatment of endodontic services that have been previously benefited under the Plan.
- 2. Removal of pulpal debridement, pulp cap, post, pin(s), resorbable or non-resorbable filling materials(s) and the procedures used to prepare and place material(s) in the canals (root).
- 3. Root canal obstruction, internal root repair of perforation defects, incomplete endodontic treatment and bleaching of discolored teeth.
- 4. Intentional reimplantation.
- 5. Pulp vitality tests.
- 6. Incomplete root canals.

# PERIODONTICS (GUM & BONE TREATMENT)

**Basic Non-Surgical Periodontal Care** - Treatment for diseases for the gingival (gums) and bone supporting the teeth.

- Periodontal scaling & root planing
- > Full mouth debridement

**Complex Surgical Periodontal Care** - Surgical treatment for diseases for the gingival (gums) and bone supporting the teeth. The following services are considered complex surgical periodontal services under this plan.

- Gingivectomy/gingivoplasty
- Gingival flap
- Apically positioned flap
- Osseous surgery
- > Bone replacement graft
- Pedicle soft tissue graft
- > Free soft tissue graft
- > Subepithelial connective tissue graft
- > Soft tissue allograft
- Combined connective tissue and double pedicle graft
- > Distal/proximal wedge Covered on natural teeth only

#### EXCLUSIONS - Coverage is NOT provided for:

- 1. Procedures designed to enable prosthetic or restorative services to be performed such as a crown lengthening.
- 2. Bacteriologic tests for determination of periodontal disease or pathologic agents.
- 3. The controlled release of therapeutic agents or biologic materials used to aid in soft tissue and osseous tissue regeneration.
- 4. Provisional splinting, temporary procedures or interim stabilization of teeth.
- 5. Deep sedation/general anesthesia, analgesia, analgesic agents, anxiolysis nitrous oxide or therapeutic drug injections, drugs, or medicaments for non-surgical and surgical periodontal care, regardless of the method of administration.

# ORAL SURGERY (TOOTH, TISSUE, OR BONE REMOVAL)

#### **Basic Extractions**

- > Removal of Coronal remnants (retained pieces of the crown portion of the tooth) on primary teeth
- Extraction of erupted tooth or exposed root

# **Complex Surgical Extractions**

- Surgical removal of erupted tooth
- Surgical removal of impacted tooth
- Surgical removal of residual tooth roots

# **Other Complex Surgical Procedures**

- Oroantral fistula closure
- Tooth reimplantation accidentally avulsed or displaced tooth
- > Surgical exposure of impacted or unerupted tooth to aid eruption
- Biopsy of oral tissue
- Transseptal fiberotomy

- Alveoloplasty
- Vestibuloplasty
- Excision of lesion or tumor
- > Removal or nonodontogenic or odontogenic cyst or tumor
- Removal of exostosis
- Partial ostectomy
- Incision & drainage of abscess
- Frenulectomy (frenectomy or frenotomy)

#### Temporomandibular Joint Disorder (TMJ)

Dental treatment that is considered surgical and nonsurgical treatment of temporomandibular joint disorder (TMJ) and craniomandibular disorder, including splints, is subject to the coordination of benefits. A Pre-treatment Estimate of Benefits is recommended.

NOTE: If you or your dependents currently have medical insurance coverage, the claim must first be submitted to that medical insurance program. Any remaining costs after consideration under your medical insurance may be submitted to the Plan for further benefit (see Coordination of Benefits). You must submit a copy of the medical Explanation of Benefits (EOB) along with your claim to this Plan.

If you or your dependents are not eligible for TMJ benefits under another insurance program, either medical or dental, dental services for TMJ will be covered under this dental Plan within the noted Plan limitations, maximums, deductibles and payment percentages of treatment costs.

# **LIMITATIONS**

- Reconstructive Surgery benefits shall be provided for reconstructive surgery when such dental procedures
  are incidental to or follows surgery resulting from injury, illness or other diseases of the involved part, or
  when such dental procedure is performed on a covered dependent child because of congenital disease or
  anomaly which has resulted in a functional defect as determined by the attending physician, however, that
  such procedures are dental reconstructive surgical procedures.
- Inpatient or outpatient dental expenses arising from dental treatment up to age 18, including orthodontic and oral surgery treatment, involved in the management of birth defects known as cleft lip and cleft palate.

**For programs without orthodontic coverage:** Dental orthodontic treatment not related to the management of the congenital condition of cleft lip and cleft palate is not covered under this dental benefit plan.

**For programs with orthodontic coverage:** If coverage for the treatment of cleft lip or cleft palate is available under any other policy or contract of insurance, this plan shall be primary and the other policy or contract shall be secondary.

- 1. Intravenous conscious sedation and IV sedation when performed with non-surgical dental care.
- 2. Deep sedation/general anesthesia, analgesia, analgesic agents, anxiolysis nitrous oxide, therapeutic drug injections, medicines, or drugs for non-surgical or surgical dental care, regardless of the method of administration.
- 3. Services or supplies that are medical in nature, including dental oral surgery services performed in a hospital.

- 4. Any material grafted onto bone or soft tissue, including procedures necessary for guided tissue regeneration.
- 5. Surgical exposure of impacted or unerupted tooth for orthodontic reasons.
- 6. Surgical repositioning of teeth.
- 7. Inpatient or outpatient hospital expenses.
- 8. Cytology sample collection Collection of oral cytology sample via scraping of the oral mucosa.

#### **COMPLEX OR MAJOR RESTORATIVE SERVICES**

Services performed to restore lost tooth structure as a result of decay or fracture

**Gold foil restorations** - Receive an amalgam (silver filling) benefit equal to the same number of surfaces and allowances. The patient must pay the difference in cost between the Plan's Payment Obligation for the covered benefit and the dentist's submitted fee for the optional treatment, plus any coinsurance for the covered benefit.

Inlays - Benefit shall equal an amalgam (silver) restoration for the same number of surfaces.

<u>LIMITATION</u>: If an inlay is performed to restore a posterior (back) tooth with a metal, porcelain, or any composite (white) based resin material, the patient must pay the difference in cost between the Plan's Payment Obligation for the covered benefit and the dentist's submitted fee for the optional treatment, plus any coinsurance for the covered benefit.

Onlays and/or Permanent crowns - Covered 1 time per 5-year period per tooth.

Implant Crowns - See Prosthetic Services.

**Crown Repair** - Covered 1 time per 12-month period per tooth.

**Restorative cast post and core build-up, including 1 post per tooth and 1 pin per surface** - Covered 1 time per 5-year period when done in conjunction with covered services.

#### Canal prep & fitting of preformed dowel & post

Veneers – Covered 1 time per 60-month period.

Occlusal guard and occlusal guard adjustments - Covered 1 time per 36-month period.

- 1. Procedures designed to enable prosthetic or restorative services to be performed such as a crown lengthening.
- 2. Procedures designed to alter, restore or maintain occlusion, including but not limited to: increasing vertical dimension, replacing or stabilizing tooth structure lost by attrition, realignment of teeth, periodontal splinting and gnathologic recordings.
- 3. Services or supplies that have the primary purpose of improving the appearance of your teeth. This includes but is not limited to tooth whitening agents or tooth bonding.
- 4. Placement or removal of sedative filling, base or liner used under a restoration.
- 5. Temporary, provisional or interim crown.
- 6. Occlusal procedures.

- 7. Inlays, onlays or crowns placed for preventive or cosmetic purposes.
- 8. Crowns and indirectly fabricated restorations (inlays and onlays) are not covered unless the tooth is damaged by decay or fracture with loss of tooth structure to the point it cannot be restored with an amalgam or resin restoration.

#### PROSTHETIC SERVICES (DENTURES, PARTIALS, AND BRIDGES)

#### Rebase, Repairs, Replacement of Broken Artificial Teeth, Replacement of Broken Clasp(s) - Covered when:

- > the prosthetic appliance (denture, partial or bridge) is the permanent prosthetic appliance; and
- only after 6 months following initial placement of the prosthetic appliance (denture, partial or bridge).

**Reline** - Covered 1 time per 36-month period.

#### Covered when:

- > the prosthetic appliance (denture, partial or bridge) is the permanent prosthetic appliance; and
- only after 6 months following initial placement of the prosthetic appliance (denture, partial or bridge).

**Adjustments** - Covered 2 times per 12-month period. (This service is covered at 70% when service is performed by a Delta Dental PPO<sup>™</sup> dentist, a Delta Dental Premier® dentist or a Non-Participating dentist).

- when the prosthetic appliance (denture, partial or bridge) is the permanent prosthetic appliance; and
- > only after 6 months following initial placement of the prosthetic appliance (denture, partial or bridge).

# Removable Prosthetic Services (Dentures and Partials) - Covered 1 time per 5-year period:

- for covered persons age 16 or older;
- for the replacement of extracted (removed) permanent teeth;
- if 5 years have elapsed since the last benefited removable prosthetic appliance (denture or partial) and the existing appliance needs replacement because it cannot be repaired or adjusted.

# **Fixed Prosthetic Services (Bridge)** - Covered 1 time per 5-year period:

- for covered persons age 16 or older;
- for the replacement of extracted (removed) permanent teeth;
- if none of the individual units of the bridge has been benefited previously as a crown or cast restoration in the last 5 years;
- if 5 years have elapsed since the last benefited removable prosthetic appliance (bridge) and the existing appliance needs replacement because it cannot be repaired or adjusted.

**Single Tooth Implant Body, Abutment and Crown** - Covered 1 time per 5-year period for Members age 16 and over. Coverage includes only the single surgical placement of the implant body, implant abutment and implant/abutment supported crown.

<u>LIMITATION</u>: Some adjunctive implant services may not be covered. It is recommended that a Pretreatment Estimate be requested to estimate the amount of payment prior to beginning treatment.

- 1. The replacement of an existing partial denture with a bridge.
- 2. Interim removable or fixed prosthetic appliances (dentures, partials or bridges).

- 3. Pediatric removable or fixed prosthetic appliances (dentures, partials or bridges).
- 4. Additional, elective or enhanced prosthodontic procedures including but not limited to connector bar(s), stress breakers, and precision attachments.
- 5. Procedures designed to enable prosthetic or restorative services to be performed such as a crown lengthening.
- 6. Procedures designed to alter, restore or maintain occlusion, including but not limited to: increasing vertical dimension, replacing or stabilizing tooth structure lost by attrition, realignment of teeth, periodontal splinting and gnathologic recordings.
- 7. Services or supplies that have the primary purpose of improving the appearance of your teeth.
- 8. Placement or removal of sedative filling, base or liner used under a restoration.
- 9. Any material grafted onto bone or soft tissue, including procedures necessary for guided tissue regeneration.
- 10. Coverage shall be limited to the least expensive professionally acceptable treatment.

#### **ORTHODONTICS**

Treatment necessary for the prevention and correction of malocclusion of teeth and associated dental andfacial disharmonies.

Limited Treatment - Treatments which are not full treatment cases and are usually done for minor tooth movement.

**Interceptive Treatment** - A limited (phase I) treatment phase used to prevent or assist in the severity of future treatment.

Comprehensive (complete) Treatment - Full treatment includes all records, appliances and visits.

**Removable Appliance Therapy** - An appliance that is removable and not cemented or bonded to the teeth.

**Fixed Appliance Therapy** - A component that is cemented or bonded to the teeth.

# **Other Complex Surgical Procedures**

- Surgical exposure of impacted or unerupted tooth for orthodontic reasons
- Surgical repositioning of teeth

**LIMITATION:** Treatment in progress (appliances placed prior to eligibility under this Plan) will be benefited on a pro-rated basis.

# **EXCLUSIONS** - Coverage is NOT provided for:

- 1. Monthly treatment visits that are inclusive of treatment cost;
- 2. Repair or replacement of lost/broken/stolen appliances;
- 3. Orthodontic retention/retainer as a separate service;
- 4. Retreatment and/or services for any treatment due to relapse;
- 5. Inpatient or outpatient hospital expenses; and
- 6. Provisional splinting, temporary procedures or interim stabilization of teeth.

**Orthodontic Payments:** Because orthodontic treatment normally occurs over a long period of time, benefit payments are made over the course of treatment. The Covered Person must have continuous eligibility under the Plan in order to receive ongoing orthodontic benefit payments.

Benefit payments are made in equal amounts: (1) when treatment begins (appliances are installed), and

(2) at six-month intervals thereafter, until treatment is completed or until the lifetime maximum benefits are exhausted (see Benefit Maximums in this Plan Summary).

Before treatment begins, the treating dentist should submit a Pre-treatment Estimate. An Estimate of Benefits form will be sent to you and your dentist indicating the estimated plan payment amount. This form serves as a claim form when treatment begins.

When treatment begins, the dentist should submit the Estimate of Benefit form with the date of placement and his/her signature. After benefit and eligibility verification by the Plan, a benefit payment will be issued. A new/revised Estimate of Benefits form will also be issued to you and your dentist. This again will serve as the claim form to be submitted 6 months from the date of appliance placement.

#### **Exclusions**

Coverage is NOT provided for:

- a) Dental services which a Covered Person would be entitled to receive for a nominal charge or without charge if this Contract were not in force under any Worker's Compensation Law, Federal Medicare program, or Federal Veteran's Administration program. However, if a Covered Person receives a bill or direct charge for dental services under any governmental program, then this exclusion shall not apply. Benefits under this Contract will not be reduced or denied because dental services are rendered to a subscriber or dependent who is eligible for or receiving Medical Assistance.
- b) Dental services or health care services not specifically covered under the Client Dental Plan Contract (including any hospital charges, prescription drug charges and dental services or supplies that are medical in nature).
- c) New, experimental or investigational dental techniques or services may be denied until there is, to the satisfaction of the Plan, an established scientific basis for recommendation.
- d) Dental services performed for elective or cosmetic purposes. NOTE: Dental services may be subject to prepayment clinical review of dental records. If services are found to not be dentally necessary, we reserve the right to deny such services and the member is responsible for the full charge. Dental services are subject to post-payment clinical review of dental records. If services are found not to be dentally necessary, we reserve the right to collect any payment and the member is responsible for the full charge.
- e) Dental services completed prior to the date the Covered Person became eligible for coverage.
- f) Services of anesthesiologists.
- g) Anesthesia Services, except by a Dentist or by an employee of the Dentist when the service is performed in his or her office and by a dentist or an employee of the dentist who is certified in their profession to provide anesthesia services.
- h) Deep sedation/general anesthesia, analgesia, analgesic agents, anxiolysis nitrous oxide, therapeutic drug injections, medicines, or drugs for non-surgical or surgical dental care, regardless of the method of administration. NOTE: Intravenous conscious sedation is eligible as a separate benefit when performed in conjunction with complex surgical services.
- i) Dental services performed other than by a licensed dentist, licensed physician, his or her employees.
- j) Dental services, appliances or restorations that are necessary to alter, restore or maintain occlusion, including but not limited to: increasing vertical dimension, replacing or stabilizing tooth structure lost by attrition, realignment of teeth, periodontal splinting and gnathologic recordings.
- k) Any material grafted onto bone or soft tissue, including procedures necessary for guided tissue regeneration.
- l) Services or supplies that have the primary purpose of improving the appearance of your teeth. This includes but is not limited to tooth whitening agents or tooth bonding.

- m) Orthodontic treatment services, unless specified in this Dental Benefit Plan Summary as a covered dental service benefit.
- n) Case presentations, office visits and consultations.
- o) Incomplete, interim or temporary services.
- p) Athletic mouth guards, enamel microabrasion and odontoplasty.
- q) Retreatment or additional treatment necessary to correct or relieve the results of treatment previously benefited under the plan.
- r) Procedures designed to enable prosthetic or restorative services to be performed such as a crown lengthening.
- s) Bacteriologic tests.
- t) Cytology sample collection.
- Separate services billed when they are an inherent component of a Dental Service where the benefitis reimbursed at an Allowed Amount.
- v) Pediatric removable or fixed prosthetic appliances (dentures, partials or bridges).
- w) Interim or temporary removable or fixed prosthetic appliances (dentures, partials or bridges).
- x) The replacement of an existing partial denture with a bridge.
- y) Additional, elective or enhanced prosthodontic procedures including but not limited to, connector bar(s), stress breakers and precision attachments.
- z) Provisional splinting, temporary procedures or interim stabilization.
- aa) Placement or removal of sedative filling, base or liner used under a restoration.
- bb) Services or supplies that are medical in nature, including dental oral surgery services performed in a hospital.
- cc) Pulp vitality tests.
- dd) Occlusal procedures.
- ee) Adjunctive diagnostic tests.
- ff) Diagnostic casts.
- gg) Incomplete root canals.
- hh) Cone beam images.
- ii) Anatomical crown exposure.
- jj) Temporary anchorage devices.
- kk) Sinus augmentation.
- II) Brush biopsy and the accession of a brush biopsy.
- mm) Restorations placed for preventive or cosmetic purposes.
- nn) Inlays, onlays and crowns placed for preventive or cosmetic purposes.
- oo) Crowns and indirectly fabricated restorations (inlays and onlays) are not covered unless the tooth is damaged by decay or fracture with loss of tooth structure to the point it cannot be restored with an amalgam or resin restoration.

#### Limitations

- a) Reconstructive Surgery: benefits shall be provided for reconstructive surgery when such dental procedure is incidental to or follows surgery resulting from injury, sickness or other diseases of the involved part, or when such dental procedure is performed on a covered dependent child because of congenital disease or anomaly which has resulted in a functional defect as determined by the attending physician, provided however, that such services are dental reconstructive surgical services.
- b) Benefits for inpatient or outpatient expenses arising from dental services up to age 18, including orthodontic and oral surgery services, involved in the management of birth defects known as cleft lip and cleft palate. For Programs without orthodontic coverage: Dental orthodontic services not related to the management of the congenital condition of cleft lip and cleft palate is not covered under this dental benefit program. For Programs with orthodontic coverage: If coverage for the treatment of cleft lip or cleft palate is available under any other policy or contract of insurance, this plan shall be primary and the other policy or contract shall be secondary.

For other dental procedure exclusions and limitations, refer to the Description of Coverages in this Dental Benefit Plan Summary.

#### **Post Payment Review**

Dental services are evaluated after treatment is rendered for accuracy of payment, benefit coverage and potential fraud or abuse as defined in the Health Insurance Portability and Accountability Act of 1996 - Public Law 102-191. Any payments for dental services completed solely for cosmetic purposes or payments for services not performed as billed are subject to recovery. Delta Dental's right to conduct postpayment review and its right of recovery exists even if a Pretreatment Estimate was submitted for the service.

# **Optional Treatment Plans**

In all cases in which there are alternative treatment plans carrying different costs, the decision as to which course of treatment to be followed shall be solely that of the Covered Person and the dentist; however, the benefits payable hereunder will be made only for the applicable percentage of the least costly, commonly performed course of treatment, with the balance of the treatment cost remaining the payment responsibility of the Covered Person.

#### **ELIGIBILITY**

Covered Persons under this Program are:

# **Employees**

- a) All individuals classified by the employer as a full-time employee or part-time employee. An individual is an employee if he or she is classified by the employer as a common-law employee under the employer's employment and payroll practices, issued a Form W-2 by the employer and is either employed within the United States or is a United States expatriate. No judicial or administrative reclassification of a person to a common-law employee status will be applied to permit retroactive eligibility to any person under this Program.
- b) Employees on Family and Medical Leave as mandated by the Federal FMLA.

#### **Dependents**

- A) The employee's spouse under a legally existing marriage
  - 1. The employee's or the employee's living, covered spouse's children under the age of 26 years. Children are considered under age 26 until the end of the month in which the children become 26 years of age. The term child or children includes: Natural children
  - Children physically placed with you for adoption or whom you or your living, covered spouse has legally adopted
  - 3. Children who are required to be covered by reason of a Qualified Medical Child Support Order. You can obtain, without charge, a copy of procedures governing Qualified Medical Child Support Orders ("QMCSOs") from the Plan Administrator.
  - 4. Children for whom you or your spouse have been appointed the legal guardian by court order.
  - 5. Disabled children age 26 and older if:
    - they are primarily dependent upon you; and
    - are incapable of self-sustaining employment because of developmental delay, mental illness or mental disorder or physical disability.

NOTE: If both you and your spouse are employees of the employer, you may be covered as either an employee or as a dependent, but not both. Your eligible dependent children may be covered under either parent's coverage, but not both.

#### **Effective Dates of Coverage**

# Eligible Employee:

You are eligible to be covered under this Program when the Program first became effective, January 1, 2019, or if you are a new employee of the Client, on the first day of the month following three (3) months of employment.

#### Eligible Dependents:

Your eligible dependents, as defined, are covered under this Program:

- a) On the date you first become eligible for coverage, if dependent coverage is provided or elected.
- b) On the date you first acquire eligible dependents or add dependent coverage subject to the open enrollment requirements of the Client, if any.

Children may be added to the program at the time the eligible employee originally becomes effective or may be added anytime up to 31 days following a Family Status Change or the next Open Enrollment Period.

The eligibility of all Covered Persons, for the purposes of receiving benefits under the Program, shall, at all times, be contingent upon the applicable monthly payment having been made for such Covered Person by the Client on a current basis.

# **Open Enrollment**

The Open Enrollment under this Contract shall be held annually.

#### **Family Status Change**

Your benefit elections are intended to remain the same for the entire Coverage Year. During the Coverage Year, you will be allowed to change your benefits only if you experience an eligible Family Status Change which includes:

- Change in legal marital status such as marriage or divorce.
- Change in number of dependents in the event of birth, adoption, or death.
- Change in your or your spouse's employment either starting or losing a job.
- Change in your or your spouse's work schedule, such as going from full-time to part-time or part-time to full-time or beginning or ending an unpaid leave of absence.
- Change in dependent status, such as if a child reaches maximum age under the Plan.
- Change in residence or work location so you are no longer eligible for your current health plan.
- Qualification for Medicare or Medicaid.
- Loss of other coverage.
- Any other change in status described in the Basic Electric Power Cooperative Cafeteria Plan.

Due to federal regulations, the changes you make to your benefits must be consistent with the Family Status Change event that you experience. For example, if you have a baby, it is consistent to add your newborn to your current dental coverage, but it is not consistent to drop your dental coverage altogether.

If you experience one of the above eligible Family Status Changes during the year, you have 31 days (except in the case of the birth/adoption of a child - See Effective Dates of Coverage as stated above) from the event to change your elections. If you do not change your benefits within 31 days of the event, you will not be allowed to make changes until the next Open Enrollment period. You may obtain a Family Status Change Form by contacting your Employer. All changes are effective the date of the change.

#### **Retiree Coverage**

You may and your dependents may continue coverage under this Program after retirement if, at the time of retirement from the employer you (I) are enrolled under this Program; (II) have attained the age of 55; and (III) have completed five (5) years of service with the employer.

As a retiree you are responsible for paying 100% of the cost of the premium. The premium shall be the rate set by the Plan Administrator and the Claims Administrator for such coverage. If you elect to continue coverage under this provision, it will be considered alterative to COBRA coverage (described below). You cannot elect both COBRA under the active plan and coverage under the retiree program.

If you are a retiree and participating in the Program and you become married after your termination of employment and/or a child is born to, placed for adoption with, adopted by or otherwise become your dependent, the new dependent will be eligible to participate in the program so long as he or she is properly enrolled within 31 days of the date of marriage, or otherwise become a dependent provided that you are still enrolled in the program when the dependent is enrolled. You may also add or drop coverage for dependents at open enrollment. If your dependent is already participating in the Program, he or she may continue coverage should you lose coverage under the Program due to your death if your spouse is an active participant in the Program. If you do not continue coverage on termination or retirement, or you choose to terminate coverage at a later date, you are not eligible to resume coverage under any circumstances.

Retiree coverage for you and your spouse with or without your dependent will continue until the earliest of:

- The date on which you are no longer enrolled in the Program (except by reason of death in which case coverage for your spouse with or without dependents may continue coverage).
- The date of your death (except your spouse with or without dependents may continue coverage).

- The date the premium is not timely paid.
- The date you (or your spouse with or without dependents; as applicable if you are no longer enrolled) voluntarily request that coverage cease.
- The date the Program is terminated or is amended to remove retire eligibility.
- The date you become Medicare eligible.

If you die while covered under the Program, your spouse, with or without your dependents may continue participation in the Program, program provided premiums are paid and your surviving spouse does not remarry. If premiums are not timely paid, coverage will terminate. If your surviving spouse remarries, coverage for the spouse and your dependents will terminate. If the remarriage occurs within 36 months ofyour death, your surviving spouse may have rights to continue coverage under COBRA for up to 36 months from the date of your death.

If you are a retiree who is no longer enrolled under the Program, you may not enroll yourself or any dependents under this Program. If you or your surviving spouse continues coverage under the Program in no case will coverage continue for any of your former dependents (other than COBRA coverage if applicable).

# The Uniformed Services Employment and Reemployment Rights Act of 1994 (USERRA)

Continuation of Benefits: Covered employees who are absent due to service in the uniformed services and/or their covered dependents may continue coverage under USERRA for up to 24 months after the date the covered employee is first absent due to uniformed service duty. To continue coverage under USERRA, covered employees and/or their dependents should contact their Employer.

Eligibility: A covered employee is eligible for continuation under USERRA if he or she is absent from employment because of service in the uniformed services as defined in USERRA. This includes voluntary or involuntary performance of duty in the Armed Forces, Army National Guard, Air National Guard or the commissioned corps of the Public Health Service. Duty includes absence for active duty, active duty for training, initial active duty for training, inactive duty training and for the purpose of an examination to determine fitness for duty.

Covered employees and dependents who have coverage under the Plan immediately prior to the date of the covered employee's covered absence are eligible to elect continuation under USERRA.

Contribution Payment: If continuation of Plan coverage is elected under USERRA, the covered employee or covered dependent is responsible for payment of the applicable cost of COBRA coverage. If, however, the covered employee is absent for not longer than 31 calendar days, the cost will be the amount the covered employee would otherwise pay for coverage (at employee rates). For absences exceeding 31 calendar days, the cost may be up to 102% of the cost of coverage under the Plan. This includes the covered employee's share and any portion previously paid by the Employer.

Duration of Coverage: Elected continuation coverage under USERRA will continue until the earlier of:

- 24 months, beginning the first day of absence from employment due to service in the uniformed services;
- the day after the covered employee fails to apply for or return to employment as required by USERRA, after completion of a period of service;
- the early termination of USERRA continuation coverage due to the covered employee's court-martial or dishonorable discharge from the uniformed services; or
- the date on which this Plan is terminated so that the covered employee loses coverage.

Covered employees should contact their Employer with any questions regarding continuation coverage and notify the Employer of any changes in marital status or a change of address.

Reemployment: An individual whose coverage under the Plan was terminated by reason of service in the uniformed services and who did not continue coverage during leave must, nevertheless, be entitled to reinstatement of coverage upon reemployment.

#### **Termination of Coverage**

Your coverage and that of your eligible dependents ceases on the earliest of the following dates:

- a) The end of the month in which (1) you cease to be eligible; (2) your dependent is no longer eligible as a dependent under the Program.
- b) On the date the Program is terminated.
- c) On the date the Client terminates the Program by failure to pay the required Client Subscriber payments, except as a result of inadvertent error.

For extended eligibility, see Continuation of Coverage.

The Client or Plan Sponsor reserves the right to terminate the Plan, in whole or in part, at any time (subject to applicable collective bargaining agreements). Termination of the Plan will result in loss of benefits for all covered persons. If the Plan is terminated, the rights of the Plan Participants are limited to covered expenses incurred before termination.

#### Continuation of Coverage (COBRA)

Dental benefits may be continued should any of the following events occur, provided that at the time of occurrence this Program remains in effect and you or your spouse or your dependent child is a Covered Person under this Program.

QUALIFYING EVENT	WHO MAY CONTINUE	MAXIMUM CONTINUATION PERIOD
Employment ends, retirement, leave	Employee and dependents	Earliest of:
of absence, lay-off, or employee		1. 18 months, or
becomes ineligible due to a		<ol><li>Enrollment in other group</li></ol>
reduction in hours (except gross		coverage or Medicare, or
misconduct dismissal)		3. Date coverage would otherwise
· ·		end.
Divorce, marriage dissolution, or	Former Spouse and any	Earliest of:
legal separation	dependent children who lose	1. 36 months, or
	coverage	2. Enrollment date in other group
		coverage or Medicare, or
		3. Date coverage would otherwise
		end.
Death of Employee	Surviving spouse and	Earliest of:
	dependent children	1. 36 months, or
		2. Enrollment date in other group
		coverage or Medicare, or
		3. Date coverage would otherwise
		end.
Dependent child loses eligibility	Dependent child	Earliest of:
		1. 36 months, or
		2. Enrollment date in other group
		coverage or Medicare, or
		3. Date coverage would otherwise
		end.

Dependents lose eligibility due to Employee's entitlement to Medicare	Spouse and dependents	Earliest of:  1. 36 months, or  2. Enrollment date in other group coverage or Medicare, or  3. Date coverage would otherwise end.
Employee's total disability	Employee and dependents	Earliest of:  1. 29 months, or 2. Date total disability ends, or 3. Enrollment date in other group coverage or Medicare.
Retirees of employer filing Chapter 11 bankruptcy (includes substantial reduction in coverage within 1 year of filing)	Retiree and dependents	Earliest of:  1. Enrollment date in other group coverage, or  2. Death of retiree or dependent electing COBRA.
Surviving Dependents of retireeon lifetime continuation due to the bankruptcy of the employer	Surviving Spouse and dependents	Earliest of:  1. 36 months following retiree's death, or  2. Enrollment date in other group coverage.

You or your eligible dependents have 60 days from the date you lose coverage, due to one of the events described above, to inform the Client that you wish to continue coverage.

#### 1. Choosing Continuation

If you lose coverage due to a termination of employment (except if the termination is for gross misconduct), retirement, leave of absence, lay-off, or reduction in hours your employer should notify you of the option to continue coverage. You or your covered dependents must notify your employer of divorce, legal separation, or any other change in dependent status within 60 days of the event.

You or your covered dependents must choose to continue coverage by completing, in writing, the election notice that your employer sends to you. You or your covered dependents have 60 days to choose to continue, starting with the date of the notice of continuation or the date coverage ended, whichever is later. Failure to choose continuation within the required time period will make you or your covered dependents ineligible to choose continuation at a later date. You or your covered dependents have 45 days from the date of choosing continuation to pay the first continuation charges. After this initial grace period, you or your covered dependents must pay charges monthly in advance to the employer to maintain coverage in force.

Charges for continuation are the client rate plus a two percent administration fee. All charges are paid directly to your employer. If you or your covered dependents are totally disabled, charges for continuation are the client rate plus a two percent administration fee for the first 18 months. For months 19 through 29, the employer may charge the client rate plus a 50 percent administration fee.

# 2. Disability Extension.

If a qualified beneficiary is determined by the Social Security Administration to be disabled and you notify your employer (or former employer) in a timely fashion, all of the qualified beneficiaries in your family may be entitled to receive up to an additional 11 months of COBRA coverage, for a total maximum of 29 months. This extension is available only for qualified beneficiaries who are receiving COBRA coverage because of a qualifying event that was the covered employee's termination of employment or reduction of hours. The disability must have started at some time before the 61st day after the covered employee's termination of employment or reduction of hours and must last at least until the end of the period of COBRA coverage that

would be available without the disability extension (generally 18 months, as described above). Each qualified beneficiary will be entitled to the disability extension if one of them qualifies. The disability extension is available only if you notify your employer (or former employer) in writing of the Social Security Administration's determination of disability within 60 days after the latest of: (i) the date of the Social Security Administration's disability determination; (ii) the date of the covered employee's termination of employment or reduction of hours; or (iii) the date on which the qualified beneficiary loses (or would lose) coverage under the terms of the Plan as a result of the covered employee's termination of employment or reduction of hours.

# 3. Second qualifying event

If a second qualifying event occurs during continuation, a dependent qualified beneficiary may be entitled to election rights of their own and an extended continuation period. This rule only applies when the initial qualifying event for continuation is the employee's termination of employment, retirement, leave of absence, layoff, or reduction of hours.

When a second qualifying event occurs such as the death of the former covered employee, the dependent must notify the employer of the second event within 31 days after it occurs in order to continue coverage. In no event will the first and second period of continuation extend beyond the earlier of the date coverage would otherwise terminate or 36 months.

A qualified beneficiary is any individual covered under the health plan the day before the qualified event as well as a child who is born or placed for adoption with the covered employee during the period of continuation coverage.

# 4. Terminating Continuation of Coverage - COBRA

Continuation of Coverage - COBRA for you and your eligible dependents, if elected, shall terminate on the last day of the month in which any of the following events first occur:

- The expiration of the specified period of time for which Continuation of Coverage can be maintained; as mandated by applicable State or Federal law;
- This Program is terminated by the Client Subscriber;
- The Client Subscriber's or Covered Person's failure to make the payment for the Covered Person's Continuation of Coverage;
- If the extension of coverage is under the disability extension, the date the Social Security Administration determines you are no longer disabled.

Questions regarding Continuation of Coverage - COBRA should be directed to your employer. Your employer will explain the regulations, qualifications and procedures required when you continue coverage.

# **PLAN PAYMENTS**

# **Participating Dentist Network**

A Delta Dental Premier® dentist is a dentist who has signed a participating and membership agreement with his/her local Delta Dental Plan. The dentist has agreed to accept Delta Dental's Maximum Amount Payable as payment in full for covered dental care. Delta Dental's Maximum Amount Payable is a schedule of fixed dollar maximums established solely by Delta Dental for dental services provided by a licensed dentist who is a participating dentist. You will be responsible for any applicable deductible and coinsurance amounts listed in the Summary of Dental Benefits section. A Delta Dental Premier® dentist has agreed not to bill more than Delta

Dental's allowable charge. A Delta Dental Premier® dentist has also agreed to file the claim directly with Delta Dental.

A Delta Dental PPO<sup>TM</sup> network dentist is a dentist who has signed a Delta Dental PPO<sup>TM</sup> membership agreement his/her local Delta Dental Plan. The dentist has agreed to accept the Delta Dental PPO<sup>TM</sup> Maximum Amount Payable as payment in full for covered dental care. You will be responsible for any applicable deductible and coinsurance amounts listed in the Summary of Dental Benefits section. A Delta Dental PPO<sup>TM</sup> dentist has agreed not to bill more than the Delta Dental PPO<sup>TM</sup> Maximum Amount Payable. A Delta Dental PPO<sup>TM</sup> dentist has also agreed to file the claim directly with Delta Dental.

Names of Participating Dentists can be obtained, upon request, by calling Delta Dental, or from the Plan's internet web site at <a href="https://www.DeltaDentalMN.org">www.DeltaDentalMN.org</a>. Refer to the General Information section of this booklet for detailed information on how to locate a participating provider using the Plan's internet web site.

#### **Covered Fees**

Under this Program, YOU ARE FREE TO GO TO THE DENTIST OF YOUR CHOICE. You may have additional out-of-pocket costs if your dentist is not a Delta Dental Premier® or a Delta Dental PPO<sup>TM</sup> dentist with the plan. There may also be a difference in the payment amount if your dentist is not a participating dentist with Delta Dental. This payment difference could result in some financial liability to you. The amount is dependent on the nonparticipating dentist's charges in relation to the amount determined by Delta Dental.

TO AVOID ANY MISUNDERSTANDING OF BENEFIT PAYMENT AMOUNTS, ASK YOUR DENTIST ABOUT HIS OR HER NETWORK PARTICIPATION STATUS WITHIN YOUR DELTA DENTAL PREMIER® AND DELTA DENTAL PPO<sup>TM</sup> NETWORKS PRIOR TO RECEIVING DENTAL CARE.

# **Notice of Claim**

Written notice of claim must be given to Delta Dental within 20 days after the occurrence or commencement of any loss covered by the Policy, or as soon thereafter as is reasonably possible. Notice given by or on behalf of the Policyholder or the beneficiary shall be presented to Delta Dental at P.O. Box 9120, Farmington Hills, MI 48333-9120.

#### **Claim Forms**

Delta Dental, upon receipt of a notice of claim, will furnish to you such forms as are usually furnished for filing proofs of loss. If we do not give you these forms within 15 days after you have filed your notice of claim, you shall be deemed to have complied with the requirements of this policy.

#### **Claim Payments**

PAYMENTS ARE MADE BY THE PLAN ONLY WHEN THE COVERED DENTAL PROCEDURES HAVE BEEN COMPLETED. THE PLAN MAY REQUIRE ADDITIONAL INFORMATION FROM YOU OR YOUR PROVIDER BEFORE A CLAIM CAN BE CONSIDERED COMPLETE AND READY FOR PROCESSING. IN ORDER TO PROPERLY PROCESS A CLAIM, THE PLAN MAY BE REQUIRED TO ADD AN ADMINISTRATIVE POLICY LINE TO THE CLAIM. DUPLICATE CLAIMS PREVIOUSLY PROCESSED WILL BE DENIED.

ANY BENEFITS PAYABLE UNDER THIS PLAN ARE NOT ASSIGNABLE BY ANY COVERED PERSON OR ANY ELIGIBLE DEPENDENT OF ANY COVERED PERSON.

#### Delta Dental Premier® Dentists:

Claim payments are based on the Plan's Payment Obligation which is the highest fee amount Delta Dental approves for dental services provided by a Delta Dental Premier® dentist to a Delta Dental covered patient. The Plan Payment Obligation for Delta Dental Premier® dentists is the lesser of: (1) The Maximum Amount Payable as determined by Delta Dental; or (2) The fee charged or accepted as payment in full by the Delta Dental Premier® dentist regardless of the amount charged. All Plan Payment Obligations are determined prior to the calculation of any patient co-payments and deductibles as provided under the patient's Delta Dental program.

# Delta Dental PPO<sup>™</sup> Dentists:

Claim payments are based on the Plan's Payment Obligation which is the highest fee amount Delta Dental approves for dental services provided by a Delta Dental PPO<sup>TM</sup> dentist to a Delta Dental covered patient. The Plan Payment Obligation for Delta Dental PPO<sup>TM</sup> dentists is the lesser of: (1) The Delta Dental PPO<sup>TM</sup> Maximum Amount Payable as determined by Delta Dental; or (2) The fee charged or accepted as payment in full by the Delta Dental PPO<sup>TM</sup> dentist regardless of the amount charged. All Plan Payment Obligations are determined prior to the calculation of any patient co-payments and deductibles as provided under the patient's Delta Dental program.

#### Nonparticipating Dentists:

Claim payments are based on the Plan's Payment Obligation, which for nonparticipating dentists is the treating dentist's submitted charge or the amount established solely by Delta Dental, whichever is less. Claim payments are sent directly to the Covered Person.

THE COVERED PERSON IS RESPONSIBLE FOR ALL TREATMENT CHARGES MADE BY THE NONPARTICIPATING DENTIST. WHEN SERVICES ARE OBTAINED FROM A NON-PARTICIPATING PROVIDER, ANY BENEFITS PAYABLE UNDER THE CLIENT CONTRACT ARE PAID DIRECTLY TO THE COVERED PERSON.

# Coordination of Benefits (COB)

If you or your dependents are eligible for dental benefits under this Program and under another dental program, benefits will be coordinated so that no more than 100% of the Plan Payment Obligation is paid jointly by the programs. The Plan Payment Obligation is determined prior to calculating all percentages, deductibles and benefit maximums.

The Coordination of Benefits provision determines which program has the primary responsibility for providing the first payment on a claim. In establishing the order, the program covering the patient as an employee has the primary responsibility for providing benefits before the program covering the patient as a dependent. If the patient is a dependent child, the program with the parent whose month and day of birth falls earlier in the calendar year has the primary payment responsibility. If both parents should have the same birth date, the program in effect the longest has the primary payment responsibility. If the other program does not have a Coordination of Benefits provision, that program most generally has the primary payment responsibility.

NOTE: When Coordination of Benefits applies for dependent children, provide your dentist with the birth dates of both parents.

# **Time of Payment of Claim**

Any benefits due under this Policy for any loss other than loss for which this Policy provides periodic payment will be paid immediately upon receipt of due written proof of such loss.

# **Claim and Appeal Procedures**

# Proof of Loss

All claims should be submitted within 12 months of the date of service. If you do not submit a claim within the time required, it will not invalidate nor reduce any claim if it was not reasonably possible to give proof within such time. You must submit your proof as soon as reasonably possible and in no event, except in the absence of legal capacity, later than one year from the time proof is otherwise required.

# **Initial Claim Determinations**

An initial benefit determination on your claim will be made within 30 days after receipt of your claim. You will receive written notice of this benefit determination. The 30-day period may be extended for an additional 15 days if the claim determination is delayed for reasons beyond our control. In that case, we will notify you prior to the end of the initial 30-day period. We will tell you the reasons we require an extension and the date by which we expect to make a decision. If the extension is needed for us to get additional information from you, the notice will describe the specific information we need. You will have 45 days from the receipt of the notice to provide the information. Without complete information, your claim will be denied.

#### **Appeals**

In the event that we deny a claim in whole or in part, you have a right to a full and fair review. Your request to review a claim must be in writing and submitted to us within 180 days from the claim denial. We will make a benefit determination within 60 days following receipt of your appeal.

Your appeal must include your name, your identification number, client number, claim number, and dentist's name as shown on the Explanation of Benefits. Send your appeal to:

Delta Dental of Minnesota Attn: Professional Services Appeals and Grievances PO Box 30416 Lansing, MI 48909

You may submit written comments, documents, or other information that you feel supports your appeal. Upon request, you will also be given reasonable access to and copies of all relevant records that are used in making the decision. These records will be given to you at no charge. The review will take into account all information about the denied or reduced claim, even if the information was not present or available at the time of the initial determination. In this review, the initial determination of the claim will not be given any weight.

The review will be done by someone different from the original decision-makers and will not take into consideration any prior decisions made in you claim. Because all decisions are based on a preset schedule of dental services that are covered by your plan, claims are not reviewed to determine dental necessity or appropriateness. If we need to consult a professional to determine if a service is covered under your plan's schedule of benefits, we will consult with a dental professional who has appropriate training and experience. This professional will not be the same person who was involved in the initial adverse benefit determination (nor a subordinate of any such person). We will identify any dental professional whose advice was obtained on our behalf, even if the advice was not used in making the benefit determination. If, after review, we continue to deny the claim, you will be notified in writing.

To the extent your plan is covered by ERISA, after you have exhausted all appeals, you may file a civil action under section 502(a) of ERISA.

# **Authorized Representative**

You may authorize another person to represent you and with whom you want us to communicate regarding specific claims or an appeal. However, no authorization is required for your treating dentist to make a claim or appeal on your behalf. The authorization form must be in writing, signed by you, and include all the information

required in our Authorized Representative form. This form is available at our web site or by calling Customer Service. You can revoke the authorized representative at any time, and you can authorize only one person as your representative at a time.

#### Deadline to File Claim and Deadline to File Legal Action

A claim must be filed with Delta Dental within one (1) year after the claimant knew or reasonably should have known of the principal facts upon which the claim is based to be considered timely under the applicable claim and review procedure. You must exhaust this claim and review procedure before bringing a lawsuit.

No legal action to recover benefits or to enforce or clarify rights under section 502 or section 510 of ERISA or under any other provision of law, whether or not statutory, may be brought by any claimant on any matter pertaining to these dental benefits unless the legal action is commenced in the proper forum before the earlier of:

- (a) thirty (30) months after the claimant knew or reasonably should have known of the principal facts on which the claim is based, or
- (b) six (6) months after the claimant has exhausted the claims and review procedure.

In any legal action for dental benefits under this Program all explicit and all implicit determinations by the decision-maker under this claims and appeals process (including, but not limited to, determinations as to whether a claim, or a request for a review of a denied claim, was timely filed) shall be afforded the maximum deference permitted by law.

#### **GENERAL INFORMATION**

#### **Health Plan Issuer Involvement**

The benefits under the Plan are not guaranteed by Delta Dental under the Contract. As Claims Administrator, Delta Dental pays or denies claims on behalf of the Plan and reviews requests for review of claims as described in the Claim and Appeals Procedures section.

The Plan Administrator and Plan Sponsor and will make determinations that may be required from time to time in the administration of the Plan. The Plan Sponsor and Plan Administrator have the authority, discretion and responsibility to interpret and apply the terms of the Plan and to determine all factual and legal questions under the Plan, including entitlement to benefits and resolution of claims and appeals related to benefits, unless authority to make such determinations is delegated by the Plan Administrator to the Claims Administrator. Benefits under the Program will be paid only if the Plan Administrator or the person or entity to whom it has delegated authority decides in its discretion that the claimant is entitled to them. The Plan Administrator may adopt such rules as it deems necessary, desirable, or appropriate. All determinations, interpretations, rules, and decisions of the Plan Administrator or its delegate shall be made in its sole discretion and shall be conclusive and binding upon all persons having or claiming to haveany interest or right under the Program.

# **How to Find a Participating Dentist**

A real-time listing of participating dentists is available in an interactive directory at the Plan's user-friendly web site, <a href="www.DeltaDentalMN.org">www.DeltaDentalMN.org</a>. The Plan highly recommends use of the web site for the most accurate network information. Go to <a href="http://www.DeltaDentalMN.org/find-a-dentist">http://www.DeltaDentalMN.org/find-a-dentist</a> and enter your zip code, city or state to find local participating dentists. You can also search by dentist or clinic name. The Web site also allows you to print out a map directing you to the dental office you select. The Find A Dentist Search is an accurate and up-to-date way to obtain information on participating dentists.

To search for and verify the status of participating providers, select "Find A Dentist" on the <a href="https://www.DeltaDentalMN.org">www.DeltaDentalMN.org</a> home page. Select the Product or Network in the drop-down menu, and search by city and state, zip code or provider or clinic name. If your dentist does not participate in the network, you may continue to use that dentist, although you will share more of the cost of your care and could be responsible for dental charges up to the dentist's full billed amount.

If you do not have Internet access, other options are available to find a network dentist or verify that your current dentist is in the network.

- When you call to make a dental appointment, always verify the dentist is a participating dentist.
   Be sure to specifically state that your employer is providing the Dental program.
- Contact our Customer Service Center at: (651) 406-5901 or (800) 448-3815. Customer Service hours are 7 a.m. to 7 p.m., Monday through Friday, Central Time.

#### **Using Your Dental Program**

Dentists who participate with Delta Dental under this Program are independent contractors. The relationship between you and the participating dentist you select to provide your dental services is strictly that of provider and patient. Delta Dental cannot and does not make any representations as to the quality of treatment outcomes of individual dentists, nor recommends that a particular dentist be consulted for professional care.

All claims should be submitted within 12 months of the date of service.

If your dentist is a participating dentist, the claim form will be available at the dentist's office. If your dentist is nonparticipating, claim forms are available by calling:

Delta Dental of Minnesota - (651) 406-5901 or (800) 448-3815

The Plan also accepts the standard American Dental Association (ADA) claim form used by most dentists.

The dental office will file the claim form with the Plan; however, you may be required to assist in completing the patient information portion on the form (Items 1 through 14).

During your first dental appointment, it is very important to advise your dentist of the following information:

- \* YOUR DELTA DENTAL CLIENT NUMBER
- \* YOUR EMPLOYER (CLIENT NAME)
- \* YOUR IDENTIFICATION NUMBER (your dependents must use YOUR identification number)
- \* YOUR BIRTHDAY AND THE BIRTH DATES OF YOUR SPOUSE AND DEPENDENT CHILDREN

# **Cancellation and Renewal**

The Program may be canceled by the Plan only on an anniversary date of the Client Dental Plan Contract, or at any time the Client fails to make the required payments or meet the terms of the Contract.

Upon cancellation of the Program, Covered Persons of the Client have no right to continue coverage under the Program or convert to an individual dental coverage contract.

#### Plan Administration

The Plan Administrator, who is listed on the inside front cover of this brochure, is a named fiduciary under the Program and shall be responsible for the management and control of this Program.

The Plan Administrator is responsible for determining the level of benefits for the Program as described in this brochure. The Plan Administrator reserves the power at any and from time to time (and retroactively, if necessary or appropriate to meet the requirements of the code or ERISA) to modify or amend, in whole or in part, any or all provisions of the Plan, provided, however, that no modification or amendment shall divest an employee of a right to those benefits to which he or she has become entitled under the Plan.

#### **Procedure to Request Information**

If you have any questions about this Program, contact the Plan Administrator who is listed in the inside front cover of this brochure.

# **Statement of ERISA Rights**

As a participant in the Program, you are entitled to certain rights and protection under the Employee Retirement Income Security Act of 1974 (ERISA). ERISA provides that all plan participants shall be entitled to:

- 1. Examine without charge at the Plan Administrator's office and at other specified locations such as work sites and union halls, all Plan documents, including insurance contracts, and copies of all documents such as detailed annual reports and Plan descriptions filed by the Plan with the U.S. Department of Labor.
- 2. Obtain copies of all Plan documents and other Plan information upon written request to the Plan Administrator. The Plan Administrator may make a reasonable charge for the copies.
- 3. Receive a summary of the Plan's annual financial report. The Plan Administrator is required by law to furnish each participant with a copy of this summary annual report.
- 4. Continue dental coverage for yourself, your spouse, or your dependents if there is a loss of coverage under the Plan as a result of a qualifying event. You or your dependents may have to pay for such coverage. Review this SPD and the documents governing the Plan on the rules governing your COBRA continuation coverage rights.

In addition to creating rights for Plan participants, ERISA imposes duties upon the people who are responsible for the operation of the employee benefit plan. The people who operate your Plan, called "fiduciaries" of the Plan, have a duty to do so prudently and in the interest of you and other plan participants and beneficiaries. No one, including your employer, your union, or any other person, may fireyou or otherwise discriminate against you in any way to prevent you from obtaining welfare benefits or exercising your rights under ERISA. If your claim for a welfare benefit is denied in whole or in part, you have a right to know why this was done, to obtain copies of documents relating to the decision without charge, and to appeal any denial, all within certain time schedules.

Under ERISA, there are steps you can take to enforce the above rights. For instance, if you request materials from the Plan and do not receive them within 30 days, you may file suit in a federal court. In such a case, the court may require the Plan Administrator to provide the materials and pay you up to \$110.00 a day until you receive the materials, unless the materials were not sent because of reasons beyond the control of the Plan Administrator. If you have a claim for benefits which is denied or ignored, in whole or in part, and if you have exhausted the claims procedures available to you, you may file suit in a state or federal court. If it should happen that plan fiduciaries misuse the Plan's money, or if you are discriminated against for asserting your right, you may seek assistance from the U.S. Department of Labor, or you may file suit in a federal court. The court will decide who should pay court costs and legal fees. If you are successful the court may order the person you have sued to pay these costs and

fees. If you lose, the court may order you to pay these costs and fee, for example, if it finds your claim is frivolous. If you have any questions about your Plan, you should contact the Plan Administrator. If you have any questions about this statement or about your rights under ERISA, or if you need assistance in obtaining documents from the plan administrator, you should contact the nearest office of the Employee Benefits Security Administration, U.S. Department of Labor, listed in your telephone directory or the Division of Technical Assistance and Inquiries, Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue N.W., Washington, D.C. 20210. You may also obtain certain publications about your rights and responsibilities under ERISA by calling the publications hotline of the Employee Benefits Security Administration.

# **DELTA DENTAL OF MINNESOTA**

#### **FOR CLAIMS**

Delta Dental of Minnesota P.O. Box 9120 Farmington Hills, MI 48333-9120 (651) 406-5901 or (800) 448-3815

# **FOR ELIGIBILITY**

Delta Dental of Minnesota P.O. Box 9124 Farmington Hills, MI 48333-9124 (651) 406-5901 or (800) 448-3815

# **CORPORATE LOCATION**

500 Washington Avenue South Suite 2060 Minneapolis, MN 55415 (651) 406-5900 or (800) 328-1188 www.DeltaDentalMN.org

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